

Actual improvements for some specific priority A indicators

| | Description | 2005/06 | | 2006/07 | | 2007/08 | |
|---------|------------------------------------------------------------------------------|--------------------|----------|--------------------|----------|--------------------|----------|
| | | Actual Performance | Quartile | Actual Performance | Quartile | Actual Performance | Quartile |
| BV008 | Percentage of invoices paid within 30 days | 91.72% | Bottom | 93.01% | Bottom | 94.90% | Third |
| BV012 | The average number of working days per employee lost due to sickness absence | 10.36 | Third | 10.56 | Third | 7.42 | Top |
| BV066a | Proportion of rent due that was collected | 99.47% | Top | 96.76% | Bottom | 98.63% | Second |
| BV078a | Average number of days to process new benefit claims | 43.50 | Bottom | 24.53 | Second | 19.63 | Top |
| BV082ai | Percentage of waste send for recycling | 12.12% | Bottom | 14.83% | Bottom | 20.19% | Third |
| BV082bi | Percentage of waste sent for composting | 8.96% | Second | 4.35% | Bottom | 6.30% | Third |
| BV109a | Percentage of major applications decided within 13 weeks | 39.06% | Bottom | 72.86% | Third | 81.58% | Top |
| BV109b | Percentage of minor applications decided within 8 weeks | 56.49% | Bottom | 80.37% | Second | 85.69% | Top |
| BV109c | Percentage of other applications decided within 8 weeks | 72.82% | Bottom | 91.04% | Second | 93.88% | Top |
| BV212 | Average number of days to re-let housing | 36.68 | Third | 30.24 | Second | 29 | Second |
| BV218b | Percentage of Abandoned vehicles removed within 24 hours | 77.50% | Second | 78.30% | Third | 95.56% | Second |